# MINUTES REGULAR MEETING AND EXECUTIVE COMMITTEE MEETING OF THE BUFFALO AND ERIE COUNTY PUBLIC LIBRARY BOARD OF TRUSTEES June 14, 2012

The regular monthly meeting of the Board of Trustees of the Buffalo and Erie County Public Library was held on Thursday, June 14, 2012, in the Central Library pursuant to due notice to trustees. The following members were present:

Jack Connors, Chair Elaine M. Panty, Secretary Amy Alvarez-Perez Phyllis A. Horton Sharon M. Kelly John G. Schmidt, Jr. Wayne D. Wisbaum

Chair Jack Connors called the meeting to order at 4:05 p.m. in the Joseph B. Rounds Conference Room. As a quorum was not present, they proceeded with informational items.

Agenda Item D – Report of the Chair. Mr. Connors reported on the May  $29^{th}$  Erie County Legislature's Community Enrichment Committee meeting he attended where there was discussion about the district option, but much of the time was spent discussing Legislator Kevin Hardwick's proposed charter amendment which would limit the decrease in County funding to the Library in any one year to no more than  $2\frac{1}{2}$  percent. Mr. Connors commented, while they appeared to like the spirit of the amendment, it will not help the Library grow or maintain what we have.

Trustee Schmidt arrived at approximately 4:07 p.m.

Continuing with his report, he noted the legislators seemed to agree as a group they should discuss this further. Mr. Connors communicated the Library needs a solution that will provide more funding - more than the 1% increase in the County Executive's Four Year Plan. Mr. Stone provided them with information on the nonimpact of the 1% over time. They were also informed the contract member libraries were asked to put together a restoration and recovery plan of what it would take to get to the hours they had back in 2010. The estimate is \$2  $\frac{1}{2}$  to \$3  $\frac{1}{2}$  million dollars and the Library will request to increase its budget by that. While they appeared stunned by the amount, the Library explained it has been cut by more than 26% over the last 5 - 6 years; it was felt they then understood where the Library was coming from. Also discussed was to put

the \$2 million dollar interfund transfer they provide on the property tax line because if the Library becomes a special district, it needs to be incorporated there so we have a number we could take to the public in an initial budget that would reflect what we are actually getting now in total from the County. Trustee Panty reported on a separate prior meeting she had with Mr. Hardwick, where they discussed his amendment as a starting point and would like input from his fellow legislators and others. Trustees were reminded this proposed charter amendment is still under discussion and has not been formally introduced.

Agenda Item E - Committee Reports.

Agenda Item. E.1 – Executive Committee. In the absence of Vice Chair Thomas, Ms. Panty read the following report of the Executive Committee which met June 7, 2012:

Present: Executive Committee members Jack Connors and Elaine Panty along with Trustee Phyllis Horton, Director Mary Jean Jakubowski, CFO Kenneth Stone and COO Carol Batt.

Chair Jack Connors called the meeting to order at 4:00 p.m. in the Joseph B. Rounds Conference Room of the Central Library. A quorum was not present.

The Proposed Agenda for the June 14, 2012 Board meeting was reviewed.

Mr. Stone discussed the following proposed resolutions:

- Resolution 2012-21 Unanticipated Expenditure Assistance Lackawanna Public Library
- Resolution 2012-22 Print Shop Copier Replacement

Mrs. Jakubowski briefly reviewed:

- Resolution 2012-23 Amend Rules of Conduct Policy
- Resolution 2012-24 Amend Central Library Access Ramp Policy

New Business - Mr. Stone discussed:

 Resolution 2012-25 Network Hardware/Software Maintenance and Professional Services Contract Renewal

Under New Business, Mrs. Jakubowski also briefly discussed the anticipated process for the Facility Study presentation to be given by Susan Kent, Peter Murad, etc. at the June 14<sup>th</sup> Board meeting.

No changes noted in the June 14th Board meeting Agenda.

The Executive Committee meeting concluded at 4:15 p.m.

Agenda Item E.2.c – Monthly Financial Report. The monthly financial report for the year as of April 30, 2012 was presented for information.

Agenda Item E.4 – Development Committee. In the absence of Committee Chair Anne Leary, Assistant Deputy Director Joy Testa Cinquino reported on the Development Committee meeting of June 4, 2012 where Ms. Testa Cinquino presented a draft System fundraising plan which focused on online giving, social media, event fundraisers, grants to corporate foundation and governments including grants for programming, direct appeals and, in the future, major gifts and capital campaigns. It was agreed to develop a plan to engage young adults (20, 30 and 40 year olds) to the Library with specific fundraising goals and cultivate that group. She added Ms. Leary had just recently met with 2 volunteers who have been recruited to build a young members group within the Library. The Milestones of Science anniversary in 2013 will be promoted with either one large event or a series of smaller fundraising events. A Story Time Ball for later this year was discussed for parents and young children. They will continue to involve all libraries in reaping the results from the fundraising goals. The Development Committee will next meet June 27, 2012 at noon at the Central Library.

Agenda Item F – Report of the Director. Director Jakubowski reported both she and Deputy Director – CFO Ken Stone attended the County's Capital Budget Discussion and Hearing and made presentations for the 2013-2016 potential capital proposals; the main focus is the asbestos abatement program at Central as well as the elevators. They also met with the elevator design people.

Ms. Jakubowski communicated she has been having discussions with Library Counsel Patrick Martin with regard to the Bylaws of the B&ECPL and requested the Chair call a meeting of the Bylaws Committee to discuss Article II, Section 6 of the Bylaws which discusses teleconferencing and videoconferencing abilities. As laws and interpretations have changed, this needs to be addressed in the Bylaws.

The following was submitted by the Director and transmitted to Board members prior to the meeting:

# **B&ECPL Monthly Report May 2012**

The Buffalo and Erie County Public Libraries continue to provide a tremendous amount of services to the residents of Erie County given the daily challenges faced with reduced hours and limited staff and resources. System-wide, staff and administration focus on meeting patrons' educational, technological, and entertainment needs.

Summer programming is well under development with an exciting media kick-off scheduled at the Central Library for Wednesday, June 13th. The following Saturday, June 16th, is the Summer Reading Carnival where entertainers will delight both children and adults, while zombies roam the halls of the Central Library. Story time, movies, summer reading schedules, games and prizes are included in the day's schedule. Representatives from various libraries will also be on hand to encourage ongoing participation in "Dream Big, READ"!

Read Down Your Fines is once again scheduled for this summer. The program, now in its fourth year, incents children and teens by removing fines/fees from their library cards through the act of reading. Last year more than \$3,800 in fines/fees were eliminated through this program. This equates to over 253 hours of summer reading!

Battle of the Books is well under way. Please hold open Saturday, August 4<sup>th</sup>, so that you can attend the final battle round at Erie Community College – South Campus! The championship battle is expected to begin around 11:30 a.m.

The Library is working with various organizations from throughout Erie County to prepare for a significant anti-bullying awareness campaign this October. Details will follow as plans are developed. Currently, the steering committee consists of representatives from the Library, Erie County Executive Mark Poloncarz's office, Erie County Commission on the Status of Women, Erie County Office for Persons with Disabilities, Erie County Department of Social Services, Erie County Sheriff's Department, Boys & Girls Clubs of Buffalo, Child and Adolescent Treatment Services, Erie County Legislator Edward Rath, Self Advocacy Association – NYS, UB School of Social Work, Parent Network of WNY, Gay & Lesbian Youth Services, Mobile Safety – Net Team, WNY United, Western Region PTA, Family Justice Center, Lutheran Services, WNY Peace Center, International Institute of Buffalo, Yogi's Safe Haven Support Group – and the list is growing! We are proud to be at the forefront of this critical topic and welcome additional participants.

Below are the months other activities and highlights:

#### 1. Public Services

Monthly Programming Statistics - May 2012

#### **In Library Programs:**

1.2 Children (age 5 and under)
3.3 Children (age 6-12)
4.4 Teens

Number of Programs Number of Attendees					
MTH	YTD	MTH	YTD		
26	7 1146	5473	22745		
9	0 472	1564	7841		
2	8 94	363	977		

Intergenerational	32	196	1150	6872
5.3 Adults (excludes Technology)	95	512	1173	10290

#### **Adult Technology Programs:**

	Number of Programs Number of Attend			Attendees
	MTH	YTD	MTH	YTD
Training Lab or Library Desktop PCs	52	222	251	1468
System or Library-owned Cyber Train	33	162	281	1551

#### **Outreach (out of library):**

	MTH	YTD	MTH	YTD
1.3 Children (age 5 and under)	35	142	1110	3947
Children (age 6-12)	4	16	1321	2368
Teens	0	0	0	0
Intergenerational	2	3	220	295
Adults (excludes Technology)	17	78	923	3306

<sup>\*</sup>Williamsville Branch not included in these totals. Some January-April adjustments made since last reported.

#### Highlights:

• The Central Library Training Team produced 3 screencasts in May: *How to Send Email Attachments* (http://bit.ly/JRJFbF), *How to Open and Save Email Attachments* (http://bit.ly/KC8x30), and *How to Set up an iPad to Download eBooks and Audiobooks* (http://bit.ly/Ku9JqU).

Number of Programs Number of Attendees

- The Training Team conducted 40 public classes for 293 attendees at 18 library locations.
- El Día de los Libros/El Día de los Niños, Niagara Branch's signature event of the year, was held on the evening of Wednesday, May 2<sup>nd</sup>. Approximately 75 people attended.
- On May 16<sup>th</sup>, Information Services Librarian Beth Lewitzky introduced the 3<sup>rd</sup> installment of the Ring of Knowledge Social Justice Lunchtime Series. The speaker was Michael Niman, Buffalo State College Professor and columnist, whose talk was entitled, "Efficacy and Staying Power of Leaderless Groups: From People of the Rainbow to Occupy."
- The Children's Programming Team presented 119 programs system-wide to an audience of **2,176**.
- Author Tewodros (Teddy) Fekadu, "No One's Son" (Leapfrog Press, 2012), presented at the Frank E. Merriweather, Jr. Branch and the Niagara Branch May 20<sup>th</sup> and May 24<sup>th</sup> respectively.
- On May 24<sup>th</sup>, the *Buffalo News* and "Say Yes to Education" presented an educational webinar to explain the program and how it will affect children and

- parents in the Buffalo Public Schools. Panelists included Mary Anne Schmitt-Cary, Director of "Say Yes to Education"; Amber Dixon, Interim Superintendent Buffalo Public Schools; Louis Petrucci, President Board of Education; and Sam Radford, President District Parenting Council.
- Outreach visits were made to Childtime Learning Center; YMCA Daycare at the Family Court; CAO Ferry; Bethel Head Start; St. Agatha's Head Start; Niagara Daycare and Holy Cross Head Start (Central, Main and Northwest Centers).
- A *Genealogy 101* presentation was given at the Federal Building, as part of the Federal Women's Program Network Lecture Series. Sixty-five attended the program.
- Central Library tours were given to: Friends of the Orchard Park Public Library;
   Bennett Park Montessori School; School #6; St. Joseph's School; Department of
   Education at Daemen College and visiting Librarians and 2 archivists.

#### 2. Collection Development

#### Print Collections:

	Collection Size	Monthly Item Add	ds Yr. to Date
Adds		•	
2.1 Juvenile non-Fiction	160,309	732	2,405
3.1 Juvenile Fiction	355,876	2,412	9,046
4.1 Young Adult Fiction	67,425	1,111	5,002
5.1 Adult non-Fiction	1,396,198	2,783	10,712
6.1 Adult Fiction	560,373	7,038	23,517

#### Media Collections:

Adds		J	
3.2 Juvenile	67,678	875	2,498
4.2 Young Adult audiobooks only	2,571	8	94
6.2 Adult	350,741	3,282	17,178

Collection Size Monthly Item Adds

Yr. to Date

#### **Electronic Collections:**

	Collection Size	Adds	Downloads	% Change from previous month
e-Books	12,838	*512	20,332	- 0.4%
Music (Freegal)	Unlimited			
	SONY Library		4,169	- 2.8%
e-Audiobooks	** 5,835	61	4,812	+ 3.2%
e-Videos	370	0	117	- 14.6%

<sup>\*</sup>e-Book "Adds" include 150 free promotional MaxAccess titles for 1 year.

<sup>\*\*</sup>e-Audiobook Total includes 50 renewed (replaced) MaxAccess titles.

#### Highlights:

- Technical Services staff and the Collection Development Team finalized the transition of DVD and Blu-Ray disc ordering to Baker & Taylor, the vendor the Library recently contracted with for video purchases.
- A *Buffalo in 1940* display, is now being exhibited in the cases near the Grosvenor Room entryway.

#### 3. Technology

#### Library 2.0 Activity:

Number of Connections % Change Current Month Monthly Change Previous Month Yr.

#### to Date

Facebook Fans/Likes	3,278	+ 53	+ 1.6%	11.1%
Twitter Followers	2,598	+ 68	+ 2.7%	9.8%
Flickr Views	39,408	+ 628	+ 1.6%	3.6%
Pinterest Followers	127	- 11*	- 8.0%*	N/A**

<sup>\*</sup>Pinterest modified its "follower" calculation method May 2012.

• <u>Library 2.0</u> interaction Highlights:



Rolly Pollies | Rolly Pollies WWY Obuffal olibrary At the Orchard Park branch checking out some books for the kids!

Ti mot hy M Kennedy SenKennedy Yest er day, we joined Buffal oLi brary officials to announce a significant state investment in our local libraries: http://www.nysenate.gov/press-release/senator-kennedy-library-officials-announce-state-grants-buffalo-erie-county-libraries

GreyHouse Publishing Greyhousepub Obuffalolibrary - This self-checkout technology is fantastic! Can't wait to see this in libraries across the country! http://www.rfidnews.org/2012/04/23/buffalolibraries-deploy-rfid-self-checkout-system

<sup>\*\*</sup>N/A Pinterest created February 2012.

#### Highlights:

- Staff members are being trained to maintain the new Drupal website pages related to their respective departments. This by-product of the new website design allows authorized staff to perform updates in a timely manner and helps to insure site accuracy.
- Erie County Dell PowerEdge Servers Bid No. 212207-005 was awarded to Dell Marketing L.P.

#### 4. Funding/Fundraising

#### Funding:

- On May 7<sup>th</sup>, System Trustee Elaine Panty and this writer met with Erie County Legislators Kevin Hardwick and Lynn Marinelli to discuss Legislator Hardwick's Erie County Charter change proposal.
- On May 15<sup>th</sup>, System Board Chair Jack Connors and this writer met with Erie County Executive Mark Poloncarz, Deputy County Executive Richard Tobe and 2 staff members to discuss the 2013 budget process, the CE's amended Four Year Financial Plan and the Library's need for additional funding. Discussions will continue.
- Mr. Connors, CFO Ken Stone, COO Carol Batt, this writer and the Administrative Team met with the Erie County Legislature's Community Enrichment Committee on May 29th to discuss Legislator Kevin Hardwick's Erie County Charter Amendment Change, which would limit the % reduction to the Library's annual budget to 2.5%. Much discussion was held. Legislator Hardwick's proposal remains in Committee. Along with Legislator Hardwick, Community Enrichment Committee Chair Marinelli and Legislators Dickson, Mazur, Loughran, Grant and Lorigo were in attendance.

#### Fundraising:

Campaign Name	Campaign Dates	Raised to Date
Yearlong Various Appeals	January 1, 2012 - YTD	\$75, 194
		(includes donations
		through the mail and
		online, includes Memorial
		gifts, Buffalo News
		donations made in 2012
		calendar year, general and
		recurring gifts)
Judy Summer Online	April 8 – 30, 2012	\$ 4,046 gross, includes
Auction		shipping and handling fees
June Online Auction	June 6 - July 6, 2012	
	-	

#### Highlights:

- The Development Committee, under Chair Anne Leary, met on Monday, June 4, 2012. A draft of the 2012 2013 development plan was presented by Assistant Deputy Director **Joy Testa Cinquino**. The 7 areas of fundraising support the Library will focus on include:
  - o Online Giving
  - Event Fundraisers
  - o Grants
  - o Programming Sponsorships
  - o Direct Appeals
  - o Major Donors, Planned Giving
  - o Capital Campaign (future)

The Committee will meet again before the end of June.

#### 5. Facilities

The air conditioning at the East Delavan Library failed completely just before the Memorial Day weekend. The unit's condenser, the heart of the system, is not repairable. Maintenance staff is working with City of Buffalo Public Works staff, including Commissioner Steven Stepniak, to expedite replacement of this City owned item.

#### 6. Staff Development

]	Programs Attended (Attendees)		Progran	ns Given
	Month	Yr. to Date	Month	Yr. to Date
Staff				
Administration				

<sup>\*</sup>Statistical Table is being redesigned to include staff training for all 37 libraries. Complete Monthly and Year to Date Totals will be provided in a future report.

#### Highlights:

- On May 5<sup>th</sup>, Merriweather (MRW) Branch Manager **Sandra Williams Bush** attended the African American Genealogical Society's Spring Conference "Unlocking the Mystery of Family History" at the Cleveland Public Library (CPL).
- On May 19th, MRW Branch Manager **Sandra Williams Bush** and Dudley Branch Manager **Suzanne Colligan** attended "Using Genetic Genealogy to Explore Your Ancestry" sponsored by the Western New York Genealogical Society.
- The Public Library Administrator's Certificate Program (PLACP) resumed on May 8<sup>th</sup> with 20 participants.

#### 7. Media coverage/Media Releases

Type of Communication	Topic	Air Date/Publish Date
Media Release & flyer	June Central	Various media outlets -
	Programming	ArtVoice, Family, Buffalo
		News, etc.
Media Release & photo	Book Talk program by	Buffalo News, Bflo Challenger
	Teddy Fekadu	May 21, 2012, Section D, p.5.
Media Release	El Día de los Libros/El	Did not air
	Día do los Niños	WIVB - TV filmed at
		Niagara Branch
Media Release	Hands on Computer	Sent May 30, 2012
	Open Labs	
Invitation to Media Event	Summer Reading	Sent June 5, 2012
	Media Event on	
	6/13/12	
Media Release	Zombie Walk and	Sent June 5 to various media
	Summer Reading	outlets Buffalo News Blog
	Carnival	6/6

Media Event Announcement and Media Release Library Calls to reporter	Construction Grants	Business First broke the story. Media event covered by Buffalo News Channel 4 Bee Publications WBFO radio
Call to reporter	Library Return on Investment	Buffalo News Article 6/4
Call from reporter	Library eReader use and computer training	Article in all Bees week of 5/23
Call from reporter	Local stats pertaining to major wars – info provided by Grosvenor Room	Article published in the Buffalo News on 5/27

#### Highlights:

- Summer Reading media event will be held on Wednesday, June 13<sup>th</sup> at 10 a.m. at the Central Library.
- Return on Investment flyers, along with additional program literature and flyers, were distributed to all State and County officials.

#### 8. Partnerships

#### Highlights:

 Neighborhood Health Center Mattina began staffing an outreach/information table at the Niagara Branch on Monday, May 7<sup>th</sup>. They are scheduled to come every Monday from 3-4 p.m.

#### 9. Governance

#### Highlights:

- Library Administration continues to work with Libby Post, Communication Services.
- System Board Chair Jack Connors and this writer met with New York State
   Assembly Member Robin Schimminger to discuss the Library District Initiative.
- Chair Connors and this writer met with City of Buffalo Comptroller Mark Schroeder to discuss the Library District Initiative.

#### 10. Director Activities

#### Meetings and Events:

May 1, 2012	Libby Post, Communication Services
May 1, 2012	Library Foundation of Buffalo & Erie County Board Mtg.
May 2, 2012	Libby Post, Communication Services
May 2, 2012	2013 Budget Restorations - Dawn Peters, Carol Batt
May 2, 2012	Staff Forum: Q&A with the Library Director
May 2, 2012	Advocacy Strategy, Board Chair Jack Connors, Trustee Anne Leary, Libby Post - Communication Services
May 2, 2012	Libby Post, Communication Services - Training (Friends Group)
May 3, 2012	Libby Post, Communication Services - Training (Friends Group)
May 3, 2012	Admin. Team Mtg.
May 3, 2012	Libby Post, Communication Services, and Joy Testa Cinquino
May 3, 2012	Bolton-St. Johns, LLC - conference call with Foundation
May 4, 2012	Lucy Cook
May 4, 2012	HR/Workforce Development
May 4, 2012	Kevin Thompson, University of Buffalo - Medical Campus Display
May 5, 2012	Association of Contracting Library Boards of Trustees Mtg Open Meetings Lav Presentation
May 7, 2012	Legislators Kevin Hardwick & Lynn Marinelli & Trustee Elaine Panty Mtg.
May 7, 2012	2013 Budget Restorations - Dawn Peters, Carol Batt
May 7, 2012	Joy Testa Cinquino, Anne Conable - Mtg.
May 8, 2012	Milestones of Science - Planning Mtg.
May 8, 2012	Perry Project Mtg.
May 9, 2012	Managers/Directors Mtg.
May 9, 2012	Tour of Lafayette Hotel
May 10, 2012	County Executive Mark Poloncarz, Deputy CE Richard Tobe, B&ECPL Board Chair Jack Connors Mtg.
May 10, 2012	State Construction Grant Press Conference Senator Tim Kennedy and NYS Assembly Members Crystal Peoples-Stokes and Sean Ryan
May 10, 2012	North Buffalo Library Group Annie Reed
May 10, 2012	B&ECPL Executive Committee Mtg.
May 10, 2012	Susan Kent and June Garcia, Library Strategies International, conference call

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May 11, 2012	Unique Management Small Balance Program, Ken Stone, Carol Batt, etc.
May 14, 2012	Salvation Army Luncheon, Anne Leary
May 15, 2012	Western New York Library Resources Council (WNYLRC) Executive Board Mtg.
May 15, 2012	WNYLRC Board Mtg.
May 16, 2012	Admin. Team Mtg.
May 16, 2012	Victor Rice, Pres. Library Foundation of Buffalo & Erie County, Mtg.
May 17, 2012	WNYLRC Committee Chair Mtg.
May 17, 2012	B&ECPL Board of Trustees Mtg.
May 18, 2012	Library Foundation, Bolton-St. Johns, LLC
May 20, 2012	Explore & More Touch a Truck
May 22, 2012	Anti-bullying Coalition Mtg.
May 22, 2012	Western New York Library Resources Council
May 23, 2012	Budget - Ken Stone, Carol Batt
May 24, 2012	Library Assistance Conference Preparation - Roseanne Butler-Smith
May 24, 2012	Town of Tonawanda - Kenmore Branch Grand Reopening
May 25, 2012	Buffalo City Comptroller Mark Schroeder, B&ECPL Board Chair Jack Connors Mtg.
May 25, 2012	State Assembly Member Robin Schimminger, B&ECPL Board Chair Jack Connors Mtg.
May 25, 2012	HR/Workforce Development
May 29, 2012	Erie County Legislature - Community Enrichment Committee Mtg.
May 30, 2012	Hamburg Library - Hamburg Opted-in-card holders
May 30, 2012	Admin. Team Mtg.
May 30, 2012	Carol Batt
May 30, 2012	Library Assistance Conference Propagation Researns Butler Smith

May 30, 2012 Library Assistance Conference Preparation - Roseanne Butler-Smith

Chautauqua-Cattaraugus Library System with Tom Bindeman, NIOGA, May 31, 2012 Sheryl Knab, WNYLRC

Other:

#### Contracting Member Library Activity Reports - May 2012

#### North Collins Public Library – submitted by Mary Muscarella, Director

Highlights of events and activities at the North Collins Public Library in the spring of 2012:

- Computer classes were attended by 22 patrons
- Story time was attended by 208 patrons
- Book club was attended by 44 patrons
- Movie nights were attended by 10 patrons
- A presentation by Hawk Creek was attended by 40 patrons
- A 'Pinkalicious' Party was attended by 18 patrons
- A Fairy Tale program was attended by 14 patrons
- New carpet was installed in May
- Battle of the Books team has 9 teen members

#### Town of Tonawanda Public Library - submitted by Dorinda Darden, Director

Highlights of events and activities at the Town of Tonawanda Public Library:

- Radio Frequency Identification (RFID) gates and self check-out machines were installed on April 9, 2012 and April 10, 2012 for the Town of Tonawanda Public Library – Kenilworth and Kenmore Branches respectively. We are now live with RFID.
- The Town of Tonawanda Public Library Kenmore Branch held its Grand Re-Opening Ceremony on Thursday, May 24, 2012 featuring the Magic of Mr. J., face painting with Coco the Clown and making balloon animals. There were 50 in attendance who enjoyed the entertainment and refreshments that were made possible through the generous donation from the Kenmore-Town of Tonawanda Friends of the Library. The library was closed from January 23<sup>rd</sup> February 7<sup>th</sup> to reconstruct the public area of the library from a 2010-2011 New York State Construction Grant awarded in the amount of \$76, 805 with matching funds from the Town of Tonawanda.

Agenda Item G – Public Comment. No public comment.

Agenda Item H - Unfinished Business. No unfinished business.

Agenda Item I .2 – Facility Study Presentation. Ms. Jakubowski introduced and thanked Peter Murad and Nick Derr of Architectural Resources and Susan Kent and June Garcia of Library Strategies International LLC who the Library contracted with to conduct and produce the 2012 B&ECPL Facilities Assessment Report. As the Library

moves forward in adopting its Strategic Plan for the next five years, this study will play a significant role as it reflects issues that need to be addressed as the Library moves into the future. The focus of the assessment of the B&ECPL facilities was based on the B&ECPL Strategic Goals. It included all 36 libraries in the System; it did not include the Central Library. It was noted the focus of this study is to make recommendations; it is not meant to be a criticism; it is a workbook for going forward; prioritization will be made on things that can possibly be done. The presentation by the team provided project methodology, the format and how to use the report, along with System-wide issues with solutions. A Space Use & Facility Recommendation Summary Matrix was handed out to trustees. Limited copies of the draft 2012 B&ECPL Facilities Assessment Report were available for viewing at the meeting and the electronic draft report will be e-mailed to trustees. Trustees were asked to forward comments to Ms. Jakubowski in the next few weeks so they might be incorporated into the final version of the report. The final report will be posted on the Library's website. The team entertained questions and comments. It was mentioned the City of Buffalo is undertaking its own study to look at major building components of the City branches.

Trustee Wisbaum complimented everyone on this comprehensive report and asked "where is the funding?" Discussion ensued about the possibility of applications for construction grants in partnership with communities of these libraries if they wish to make structural or significant changes and the fact that many of the items in the report were either no cost or low cost. Mr. Connors commented if in the future we become a library district, the System can then prioritize what they would like to see done; communities will retain ownership of these buildings regardless of this.

Mr. Wisbaum inquired about cost estimates, library by library. Following discussion regarding the variability of costing things out and the shelf life of estimates, Mr. Connors commented after contract member library (CML) trustees and directors review this report, if they or the communities have an interest, we could work in assisting them in developing cost estimates or help with finding funding. He reiterated to trustees we do not own these CML buildings, it is the decision of each of the libraries. Ms. Jakubowski pointed out that just as this study is to open up conversation and begin a process for the Buffalo Branch libraries, it is the same for the contract member libraries. This is a subjective piece and can generate the interest; the contract member libraries will make their own decisions. In response to a question by Trustee Schmidt, Ms. Jakubowski commented they will begin looking and prioritizing items at the Buffalo Branch libraries. It was also pointed out that as future renovations are thought about at libraries, this study can be used as a reference.

As a quorum was still not present, in accordance with B&ECPL Bylaws Article II. Section 3, the Chair requested a motion to adjourn the regular Board meeting. On a motion by Ms. Horton and a second by Mr. Schmidt, the regularly scheduled Board meeting was adjourned at 5:27 p.m. Also pursuant to Bylaws, the Executive Committee

convened on June 14, 2012 at 5:28 p.m. to consider action items that had been scheduled for the full Board meeting. A sufficient number of Executive Committee members were in attendance to conduct business.

Agenda Item B – Approval/Changes to the Agenda. Mr. Connors informed trustees the proposed Board agenda would be revised by moving Agenda Item E.3.b. Resolution 2012-24 before Item E.3.a. Resolution 2012-23 as it is referenced in the other. Ms. Panty moved for approval and was seconded by Mr. Schmidt. Approval was unanimous. A revised draft of the Central Library Access Ramp Policy, Resolution 2012-24, was distributed to trustees.

Agenda Item C – Minutes of the Meeting of May 17, 2012. Minutes were approved unanimously by the Executive Committee, as mailed, upon motion by Ms. Panty and a second by Mr. Schmidt.

Agenda Item E.2 – Budget and Finance Committee.

Agenda Item E.2.a – Unanticipated Expenditure Assistance: Lackawanna Public Library. On motion by Ms. Panty and seconded by Mr. Schmidt, this resolution was passed unanimously by the Executive Committee. In response to Ms. Panty's question, Mr. Stone confirmed that if the Library was a library district, we would not have to worry about this type of request – it would be one pot of money.

#### **RESOLUTION 2012-21**

WHEREAS, the contract between the Buffalo and Erie County Public Library (B&ECPL) and contracting libraries, in the TWENTY-SECOND item, provides a process for requesting assistance in the event of "unforeseeable circumstances" that "result in a material impact on the 'Public Library's' operating budget…" and

WHEREAS, the Lackawanna Public Library Board of Trustees has requested assistance to help offset cost impact of an employee's change from a waiver to full family health insurance coverage, and

WHEREAS, the Lackawanna Public Library Director consulted B&ECPL staff to identify the best method to address this situation, including an analysis of projected personnel costs for the balance of the year, and this review resulted in a recommendation to request assistance in the amount of up to \$13,625, and

WHEREAS, without this assistance the Lackawanna Public Library Board has found that were they to have to offset this cost by reducing staff work hours over an extended period would result in inadequate staffing needed to operate the library for the weekly hours of service stipulated in contract Exhibit C, and

WHEREAS, projected savings in System health insurance expense from other areas within the System budget, will result in sufficient monies being available within the 2012 budget to accommodate this request, and

WHEREAS, pursuant to section EIGHTH of the contract, this change may be implemented by resolution and transmitting a revised Exhibit A to reflect same, now therefore be it

RESOLVED that the Board of Trustees of the Buffalo and Erie County Public Library approves a reallocation within the budget to utilize projected savings in the System health insurance accounts to provide up to \$13,625 in fringe benefit funding assistance to the Lackawanna Public Library, and be it further

RESOLVED, that a copy of this resolution and a revised Exhibit A be transmitted to the above contracting library to implement the change.

Trustee Wisbaum left the meeting at approximately 5:30 p.m.

Agenda Item E.2.b – Print Shop Copier Replacement. On motion by Ms. Panty and seconded by Mr. Schmidt, Resolution 2012-22 was passed unanimously by the Executive Committee.

#### RESOLUTION 2012-22

WHEREAS, the Library's print shop is responsible for generating large quantities of program flyers, announcements, reports and related printing used system-wide and by each library location, and

WHEREAS, the current equipment used to produce most of this work is 6 years old and at the end of its useful life, and

WHEREAS, staff estimates the cost for these replacements at \$25,000, and

WHEREAS, the Library has planned for equipment replacements and built up a committed fund balance over a period of years to accommodate this expense, and

WHEREAS, these funds are maintained in the Library Fund's balance sheet as a "Committed Balance – for equipment and technology replacement" account and now total just over \$1.010 million, now therefore be it

RESOLVED, that the Buffalo and Erie County Public Library Board of Trustees authorizes the use and budgeting of \$25,000 from the Library Fund's "Committed Balance – for equipment and technology replacement " balance sheet account to undertake these replacements.

Agenda Item E.3 – Policy Committee. Ms. Panty, Chair of the Policy Committee, read the following report from their meeting of June 7, 2012:

Present: Policy Committee members Elaine Panty, Jack Connors and Phyllis Horton; Director Mary Jean Jakubowski and CFO Kenneth Stone.

Policy Committee Chair Elaine Panty called the meeting to order at 3:05 p.m. in the Joseph B. Rounds Conference Room of the Central Library. All members were present.

Mrs. Jakubowski reviewed administration and staff recommendations for changes to the Rules of Conduct and the Central Library Access Ramp Policy. All policy changes were reviewed/approved by the Library's Attorney, Patrick Martin. Discussion ensued.

#### Rules of Conduct changes:

- #1 add language to include use of offensive words likely to provoke violence;
- #2 add language to include prohibition of staring or following person in building;
- #5 rewording to include prohibition of lewd behavior and offensive or inappropriate touching;
- #6 add language to address property of another patron, staff or volunteer
- #8 add petitioning;
- #10 adds language to address smokeless electronic cigarettes and proximity to building where smoking is allowed. Also added cross reference to Central Library Access Ramp designation of "Smoke Free" area;
- #11 reword language regarding eating/drinking;
- #12 prohibition of bathing in restrooms;
- #13 prohibition of sleeping in Library;
- #14 addresses photography in Library, and
- #15 add language addressing no shirts, no shoes in Library.

The Committee recommends the amended Rules of Conduct be brought to the June 14<sup>th</sup> meeting of the Board of Trustees for approval. Policy with highlighted changes will be distributed with the Board packet and posted to the B&ECPL Webpage under Board of Trustees – Agendas, Action Items and Report of the Director.

Central Library Access Ramp changes:

- #1 add language to include using language that offends others;
- #2 add language to prohibit obscene or threatening gestures;
- #5 rewording to include prohibition of lewd behavior;
- #6 add language to address property of another patron, staff or volunteer
- #8 add petitioning and canvassing denotation of designated area where
  petitioning and canvassing is allowed upon application to the Office of
  Development and Communication;
- #9 added prohibition of bike riding on ramp;
- #10 designation declaring the Central Library Access Ramp as a Smoke Free Area; and,
- #11 prohibits sitting on ramp walls.

The Committee recommends the amended Central Library Access Ramp Policy be brought to the June 14<sup>th</sup> meeting of the Board of Trustees for approval. Policy with highlighted changes will be distributed with the Board packet and posted to the B&ECPL Webpage under Board of Trustees – Agendas, Action Items and Report of the Director.

The Policy Committee meeting ended at 3:30 p.m. on a motion by Ms. Horton, second by Jack Connors.

Agenda Item E.3.b - (taken out of order) Amend Central Library Access Ramp Policy. Trustee Panty pointed out a revised draft of this policy was distributed at the beginning of the meeting and was e-mailed to trustees prior to the meeting. Mr. Connors remarked policies are reviewed periodically as part of the set schedule for reviewing policies which was included in the Board packet. This proposed amended policy was reviewed by Library Administration, the Policy Committee and vetted by Library Counsel Patrick Martin. Ms. Jakubowski noted items were added/identified to ease situations for predicaments the Library Security Department finds themselves in. Mr. Schmidt asked for further explanation on "and/or using language that offends others" and "disruptive behavior by cell phone use"; discussion ensued. Mr. Schmidt commented sometimes walking up the ramp is not the most pleasant experience and may affect certain people but he does not know if all this language does it. He stated he does not want to hold this up because he knows what the Library is trying to achieve. Ms. Panty moved for approval. Mr. Schmidt made the second. There being no further discussion, Resolution 2012-24 passed as amended by a vote of two to one, with Trustee Schmidt opposing.

#### RESOLUTION 2012-24

WHEREAS, as part of the Buffalo and Erie County Public Library's (B&ECPL) adopted Organizational Competencies, the Library has put together a new structure for process and review of the Library's standing policies to ensure that they remain timely and effective, and

WHEREAS, the Policy Committee used this process to review and make recommendations to amend the attached draft of the Central Library Access Ramp Policy, now, therefore, be it

RESOLVED, that the Board of Trustees of the Buffalo and Erie County Public Library adopts the proposed revisions of the Buffalo and Erie County Public Library's Central Library Access Ramp Policy to supersede and replace the prevailing policy, last amended May 21, 2009, and be it further

RESOLVED, that copies of the approved Central Library Access Ramp Policy be transmitted to all B&ECPL Contract Library Boards of Trustees, and be it finally

RESOLVED, that each Contracting Library Board be encouraged to adopt its own policy to reflect access to its building(s) as needed.

Agenda Item E.3.a – Amend Rules of Conduct Policy. Mr. Connors explained the proposed changes to the B&ECPL's Rules of Conduct and entertained a motion to amend the Rules. Trustee Kelly had two comments: Item 2 – needed parenthesis adjusted; and Item 15 – Absence of shirts and shoes should read "and/or". On motion by Mr. Schmidt, seconded by Ms. Panty, Resolution 2012-23 as amended with Trustee Kelly's suggested changes was approved by the Executive Committee.

#### **RESOLUTION 2012-23**

WHEREAS, as part of the Buffalo and Erie County Public Library's (B&ECPL) adopted Organizational Competencies, the Library has put together a new structure for process and review of the Library's standing policies to ensure that they remain timely and effective, and

WHEREAS, the Policy Committee used this process to review and make recommendations to amend the attached draft of the Rules of Conduct Policy, now, therefore, be it

RESOLVED, that the Board of Trustees of the Buffalo and Erie County Public Library adopts the proposed revisions of the Buffalo and Erie County Public Library's Rules of Conduct Policy to supersede and replace the prevailing policy, last amended September 28, 2006, and be it further

RESOLVED, that copies of these approved Rules of Conduct be transmitted to all B&ECPL Contract Library Boards of Trustees, and be it finally

RESOLVED, that each Contracting Library Board be encouraged to adopt its own policy that articulates standards of appropriate behavior for anyone who visits that locally governed library facility.

Agenda Item I - New Business.

Agenda Item I.1 – Network Hardware/Software Maintenance and Professional Services Contract Renewal. COO Carol Batt presented this resolution explaining in 2006 the Library entered into a contract with Vitec Solutions, LLC to provide computer maintenance and technology staff support; that original contract allowed for two 3-year contract extensions. In 2009, the Board authorized the first contract extension and this resolution would authorize the second and final contract extension. Based on the fact that the Library's work with Vitec Solutions, LLC has met or exceeded the Library's needs, she requested approval of this resolution. On motion by Ms. Panty and seconded by Mr. Schmidt, this resolution was passed unanimously by the Executive Committee.

#### **RESOLUTION 2012-25**

WHEREAS, the Library has contracted for computer systems maintenance and related support since 1995, and

WHEREAS, there is a need for cost effective alternatives for on-site hardware and software, desktop and server support, and

WHEREAS, there is a need to be afforded the opportunity to utilize knowledgeable, trained personnel to support technology initiatives which require project specific expertise, and

WHEREAS, in 2006, the Buffalo and Erie County Public Library, through a publicly advertised Request for Proposals (RFP), sought written proposals from qualified information technology services vendors to partner with the Library to 1) provide hardware and software maintenance for all servers, workstations, printers and related computer equipment and 2) supply project managements and systems engineering professional services to maintain the Library's Local Area Network, including the Public Access Computing Model, and

WHEREAS, in 2006 the Board of Trustees adopted Resolution 2006-24 authorizing the Library Director to negotiate and execute the necessary contract based upon the terms listed in the RFP and the response submitted by VITEC Solutions, LLC, and

WHEREAS, this process resulted in a contract with VITEC Solutions, LLC for an initial three-year term, with a provision for up to two renewal periods of equal length upon mutual agreement of the parties involved, and

WHEREAS, On May 21, 2009 the Board approved Resolution 2009-25 authorizing the Library Director to exercise the first renewal option which maintained all contractual terms and conditions, and

WHEREAS, the current contract extension expires at the end of June 2012, and

WHEREAS, it is mutually agreeable to the Library and the vendor that the contract be amended to include language indicating the on-site MCSE Systems Engineer position would only be filled on an as need basis, at the Library's request, and

WHEREAS, it is mutually agreeable to the Library and the vendor that no other contract terms or conditions would change, and

WHEREAS, the Library, upon review of the contractor's performance, desires to renew the agreement for the final three-year period, now therefore be it

RESOLVED, that the Board of Trustees of the Buffalo and Erie County Public Library confirms the Library's desire to renew the agreement with VITEC Solutions, LLC for another three-year period, and be it further

RESOLVED, that the Board of Trustees of the Buffalo and Erie County Public Library authorizes the Library Director and/or her designee(s) to execute the necessary documents to implement the third and final three year contract renewal.

There being no further business, on motion by Ms. Panty, seconded by Mr. Schmidt, the meeting was adjourned at 5:48 p.m.

Respectfully submitted,

Elaine M. Panty Secretary